

INFORMATION SECURITY POLICY

The continuous strengthening of GEFSINUS S.A. enhances its market position, reinforces its reputation and enables the Company to respond effectively to the challenges of an increasingly demanding and competitive business environment. Drawing upon its extensive experience and expertise, the Company is committed to the continuous expansion of its services through qualified and experienced personnel, while consistently focusing on delivering high-quality, safe and reliable services that fully satisfy the needs and expectations of its customers.

The Company has established an Information Security Management System (ISMS) in accordance with the requirements of ISO/IEC 27001 and is committed to:

- Ensuring the confidentiality, integrity and availability of all information processed, transmitted and stored, whether in electronic or physical form, by the Company's personnel and information systems.
- Promptly identifying and responding to incidents and emergency situations involving actual or suspected information security breaches.
- Protecting the Company's investment in information and communication technologies.
- Complying with all applicable Greek and European legislation relating to the protection of personal data, privacy of communications, intellectual property rights and other relevant legal and regulatory requirements.
- Continually improving the Information Security Management System, its effectiveness and its performance in safeguarding the confidentiality, integrity and availability of information for the benefit of all interested parties.
- The Company is committed to providing the necessary resources to support the Information Security Management System and to ensuring that its personnel possess the required knowledge, competencies and awareness by developing and utilizing their skills and capabilities.

Management fully endorses the objectives of the Information Security Management System and is committed to supporting their effective implementation throughout the organization.

Kind regards,

Ο ΔΙΕΥΘΥΝΩΝ ΣΥΜΒΟΥΛΟΣ

E. ΒΑΒΟΥΡΑΚΗΣ

